

## BRIHANMUMBAI MUNICIPAL CORPORATION

### CENTRAL PURCHASE DEPARTMENT

Tender no. CPD/ Dy.Ch.Eng./48 to 54/TDR/AE-3 for 2026-2027

#### **Subject :- Minutes of pre-bid meeting held on 01.10.2025 at 3:00 p.m.**

The Pre-bid meeting was held on 01.10.2025 at 3:00 P.M. under the chairmanship of A.M.C.(WS.) at conference hall at 2nd floor, Municipal Head Office, regarding e-tender for, regarding e-tender for ““Providing Housekeeping & Attendant Manpower Services for BMC schools in Zone I/ II/ III/ IV/ V/ VI/ VII for a period of three years contract Period (e-Tender ID - 2025\_MCGM\_1220058\_1, 2025\_MCGM\_1221063\_1, 2025\_MCGM\_1221066\_1, 2025\_MCGM\_1221067\_1, 2025\_MCGM\_1221072\_1, 2025\_MCGM\_1221076\_1, 2025\_MCGM\_1221081\_1).”

#### **Following officers of B.M.C. were present:**

- |                         |                          |                             |  |
|-------------------------|--------------------------|-----------------------------|--|
| 1) D. M.C. (C.P.D.)     | 2) C.A. (C.P.D.) i/c     | 3) Dy Ch Engineer (M&E) CPD | 4) Education Officer (Primary/Secondary) |
| 5) Dy Edu.Officer (CPD) | 6) E.E. (M&E) C.P.D. i/c | 7) Acc. Officer (CPD)       | 8) S.E. (CPD)                            |

#### **The following prospective bidders were present during meeting:-**

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| 1) M/s. Jivika Corporation               | 2) M/s. Singh Intelligent Security Pvt. Ltd. | 3) M/s. G.S. & I.S. (India) Pvt Ltd.               |
| 4) M/s. SCSM Ltd.                        | 5) M/s. MVG Company                          | 6) M/s. PNS Upkeep Services Pvt Ltd                |
| 7) M/s. CISB                             | 8) M/s. All Services Global Pvt. Ltd.        | 9) M/s. Eagle Security& Personnel Services         |
| 10) M/s. Amey Travels                    | 11) M/s. BSA Corporation Ltd.                | 12) M/s. I Smart Facitech Pvt. Ltd.                |
| 11) M/s. S. Pol Enterprises              | 12) M/s. Smart Services                      | 13) M/s. Energy Gov Manpower India Ltd.            |
| 14) M/s. Krystal Integrated Services Ltd | 15) M/s. Navjyot Enterprises                 | 16) M/s. Elite Housekeeping & Hospitality Services |
| 17) M/s. ODS PSPL                        | 18) M/s. BVG India                           | 19) M/s. Prathmesh Techno Service                  |
| 20) M/s. Vlshal Protection Force         | 21) M/s. Sixth Sense Commercial Pvt Ltd.     |  |

During the said pre-bid meeting, queries / suggestions received and raised by prospective bidders were discussed in the pre-bid meeting and satisfactorily replied. Also, as per the email received from prospective bidders the decisions taken are as follows,

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
<b>1) M/s. Smart Services Pvt Ltd</b>				
1	SECTION 6: 23. The Three Covers system II. Finance Cover / Commercial Bid (Packet C)	Normally One zone/Bid will be allotted to the lowest responsive bidder. It will be BMC's discretion to award any zone/Bid to the lowest responsive bidder on the basis of total minimum cost to BMC. It will also be BMC's discretion to award more than one zone/Bid restricted to maximum two zones/ Bid to any lowest responsive bidder. However, the lowest responsive bidder should fulfill eligibility criteria for this more than one zone/Bid.	It is suggested that clause relating to BMC's discretion to award more than 2 zones to single lowest responsive bidder be included.	Tender condition prevails.
2	SECTION 6: 1. Eligibility Criteria B Turnover	The Average annual turnover of the bidder during last three audited financial years shall be minimum as per the table mentioned in RFP	What is the rationale behind low turnover criteria (not even 12% of the estimated cost)?	Tender condition prevails.
3	SECTION 6. 1. Eligibility Criteria C. Experience	Similar work of value equal to or more (i.e. minimum 80-60-40% of the turn over value) in last five years shall be as follows (Rs.)	1. It is suggested to delete experience relating to private sector i.e. large corporate (Medical Educational institutes / Super Specialty Hospitals / Corporate entities such as Company, offices, Banks etc.) as it is difficult to confirm veracity of the documents submitted for such experiences.	Refer Corrigendum
			2. What is the rationale to base work value on turnover? As per CVC guidelines, work value is always calculated as percentage to estimated cost and not the turnover. This clause needs to be revised accordingly.	Tender condition prevails.
4	SECTION 7, 3. Contract Deposit / Performance Security	Bankers Guarantee (B.G.) shall be issued from the Banks listed by Reserve Bank of India on their website:- 'rdocsbids.rbi.org.in/rdocs/publications/pdfs/84656.pdf'. The B.G. shall be acceptable from these banks (except IDBI bank) and all branches of these banks situated within Mumbai limit and up to Kalyan and Virar.	It is suggested that performance security be 3% of the annual contract cost.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
5	SECTION 6 1. Eligibility Criteria	The manpower for housekeeping services will be required for 12 hrs duration, Attendant services will be required in three shifts of 8 hrs duration as indicated in tender or as per Education Department's and school requirement on working days and Attendant service will be required in Three shifts of 8 hrs duration as indicated in tender or as per Education Department's and school requirement for 365 days of year	Shift Duration Housekeeping calculation is based on 12 hr shifts, whereas in the financial bid table manpower is asked 'per 8 hr shift per month'. Kindly clarify whether deployment is 8 hrs or 12 hrs per shift." whether reliever will be provided or not.	The calculation of Housekeeping manpower services is based on 8 Hrs shift. The Housekeeping service required for schools is of 12 Hrs duration daily. The total manpower calculation is done considering 12 Hrs duty duration. The rate to be quoted in item data is per 8 Hrs shift per month. The bidder has to quote for 8 Hrs shift per month by abiding all Labour Laws in force. Tender condition prevails.
6	Section 10 & ANNEXURE – 11 & BOQ	Calculation of Proposed Area for Housekeeping & Proposed No. of Attendant, Housekeeping, Electrician / Plumbers Manpower to be provided by Service provider	Please confirm what is the category for housekeepers and attendants - whether these are considered in unskilled, semiskilled or skilled category? Please clarify.	The Attendants and Housekeeping manpower is considered in Unskilled category. Electrician / Plumbers Manpower are considered in Semi Skilled category. Tender condition prevails.
7	SECTION 6: 23. II. Finance Cover / Commercial Bid (Packet C), Minimum wages Act	Minimum wages Act is strictly applicable. It is mandatory for the tenderer to quote as per latest applicable minimum wages as per the law. Bids of those bidders will be accepted, whose offers are equal to or exceed the rates as per latest Minimum wages applicable as per BMC's latest Minimum wages circular; at a time of bid submission.	1. Kindly clarify how revision in minimum wages or any other statutory dues will be passed on the service provider. 2. Also, please clarify where costing of machinery/ equipment is to be included, as price bid show columns only for consumables and manpower only. 3. It is also suggested that price escalation of at least 8% on consumables be considered.	1. The payment will be made as per applicable minimum wages circular as revised time to time by Government of Maharashtra/ BMC. 2. The bidder has to consider all direct & indirect costing for machinery/ equipment. 3. Price escalation on consumables is not applicable. Tender condition prevails.
8	SECTION 6: 18 Firm price	The tenderer should quote the basic rate and applicable GST percentage separately. The basic rates quoted shall be inclusive of all taxes and duties applicable except GST.	In BOQ it is mentioned that rates quoted should be inclusive of GST. However, aforesaid clause mentions 'the tenderer should quote the basic rate and applicable GST percentage separately.' Please provide clarification on the same.	The bidder has to quote rates inclusive of GST & other applicable taxes & duties. Refer corrigendum.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
<b>2) BVG India Ltd</b>				
1	Section 9. Details of the Item Data	Providing housekeeping manpower Services per person per shift per Month (i.e. working 8 hours per shift for 10.5 months).	Kindly permit the bidder to conduct deep cleaning activity in vacations so that the staff can be retained without any discontinuity.	Tender condition prevails.
2	SECTION 6: 1. Eligibility Criteria, A. Who can quote	<b>"Similar work"</b> means the work of providing mechanized Sanitation/ Housekeeping, Electrical & Plumbing services and supply of attendants in Government/Semi Government, PSU, Semi Government Local bodies, <b>Large Corporate (Medical Educational institutes / Super Specialty Hospitals / Corporate entities such as Company, offices, Banks etc.)</b> in minimum locations as mentioned in the Clause 1.C table.	Kindly do not allow experience from <b>Private Companies</b> as the certificates can be easily manipulated and procured and hence the authenticity of the work performed cannot be affirmed. Whereas in case of Government/ Semi Government experiences, the documents cannot be manipulated and hence can be 100% relied upon. Therefore, kindly remove the experience of private companies/ hospitals, etc. from the criteria.	Refer Corrigendum
3	SECTION 6: 1. Eligibility Criteria, C. Experience	If any bidder stands L1 for more than one Zone, bidder should fulfil cumulative work experience criteria.	Kindly clarify this clause. Does the department mean that if the bidder is bidding for 3 zones, he has to cumulate the turnover/ location/ other experience criteria as mentioned in the tender for the respective 3 zones?	Tender condition prevails.
4	SECTION 6: 1. Eligibility Criteria, A. Who can quote	Bidder shall provide certified copies of the Executed service orders/Work Orders along with completion certificates/ for ongoing works in Government/Semi Government, PSU, Semi Government Local bodies, <b>Large Corporate (medical educational institute/ Super specialty Hospitals Corporate entities such as company, offices. banks etc.)</b> in support of the experience as provided in this clause.	Kindly do not allow experience from <b>Private Companies</b> as the certificates can be easily manipulated and procured and hence the authenticity of the work performed cannot be affirmed. Whereas in case of Government/ Semi Government experiences, the documents cannot be manipulated and hence can be 100% relied upon. Therefore, kindly remove the experience of private companies/ hospitals, etc. from the criteria.	Refer Corrigendum

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
5	SECTION 6: Clause F i, ii & iii	<p>i) Firms with common proprietor / partner or connected with one another either financially or as principal and agent or as master and servant or with proprietor /partner closely related to each other such as husband/wife, father/mother and son/daughter and brother /sister shall not tender separately under different names for the same contract.</p> <p>ii) If it is found that firms as described in clause 1-F have tendered separately under different names for the same contract, all such tender (s) shall stand rejected and tender deposit of each such firm/establishment shall be forfeited. In addition such firms/establishment shall be liable, at the discretion of the Municipal Commissioner for further penal action including blacklisting.</p> <p>iii) If it is found that closely related persons as in clause 1-F have submitted separate tenders/quotations under different names firms /establishment but with common address for such establishment/firms and /or if such establishment/firms though they have different addresses, are managed or governed by the same person / persons jointly or severally, such tenderer Shall be liable for action as in clause No 1-F(i) including similar action against the firms/ establishments concerned.</p>	We, BVG India Limited, in the quest for winning tenders have few SPVs involving different companies. It may so happen that these companies participate in the tender in question without our knowledge. Kindly let us know MCGM's view on this scenario.	Tender condition prevails.
6	SECTION 6: 15. Power of Attorney (POA):-	a) The Registered Power of Attorney, (if any) registered with Chief Accountant (B.M.C.) will be accepted. If Tender is awarded and Contract Documents are signed by POA Holder, then at the time of contract POA is to be registered at the Office of Chief Accountant (B.M.C.)	Since this is an open tender and bidders can participate from any part of the Country, registering the POA with Chief Accountant (B.M.C.) is not practically possible. Common practice followed in all the tenders is that the POA should be registered with the Notary <b>Public</b> . Hence, kindly accept notarized POA and registered with Notary <b>Public</b> . This clause is in contradiction to the above clause. Please clarify.	Tender condition prevails.
7	SECTION 6: 18 Firm price:-	<b>Firm price:-</b> The prices quoted shall be firm and no variation will be allowed on any account whatsoever.	Kindly incorporate a suitable price variation clause which will take care of actual rise in the minimum wages, materials, etc.	Refer Corrigendum.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
8	SECTION 6: 18 Firm price:-	The tenderer should quote the basic rate and <b>applicable GST percentage separately</b> . The basic rates quoted shall be inclusive of all taxes and duties applicable except GST.	Wherever, GST is not applicable, is the bidder expected to mention/ consider GST @ 0% in the rates to be quoted for those items?	The bidder has to quote rates inclusive of GST & other applicable taxes. Refer corrigendum.
9	SECTION 6: 23, b) Fee/ PreQual Cover /Administrative Bid (Packet – 'A'): 13.	Tender document (except Annexures and only Mahatender copy should be uploaded.)	Kindly allow entire tender copy to be uploaded with blank annexures. Removing annexures may create confusion and certain clauses may be missed out. Hence, since it can be managed to be uploaded in the given portal space, kindly allow entire copy.	Tender condition prevails.
10	SECTION 6: 23, c) Technical Cover/ Technical Bid (Packet B), 5	23, c) Technical Cover/ Technical Bid (Packet B) The following Documents shall be submitted in the Packet 'B' :- 5. Annexure -16 Rate Analysis	The note of Annexure 16 specifically mentions, <b>"This Annexure-16 shall not be submitted in Packet 'A' &amp; 'B' and Responsive bidder shall submit the same in Sealed Envelope indicating Annexure-13 before opening of Packet-C, when asked to submit through email"</b> . , whereas, this clause specifies Annexure 16 to be submitted in Packet B. Please clarify.	Refer Corrigendum
11	SECTION 6: 23. II. Finance Cover / Commercial Bid (Packet C), Minimum wages Act	Minimum wages Act is strictly applicable. It is mandatory for the tenderer to quote as per latest applicable Minimum Wages Act law at time of bid submission. The tenderers whose rates exceed the minimum wages, only those bids will be considered.	Please provide the latest minimum wages structure along with their categories (skilled/ semi –skilled/ skilled) for BMC which is applicable for this tender. This will bring parity in the costs of all the bidders. Also, please specify under which category the required manpower has to be considered.	The Attendants & Housekeeping manpower is considered in Unskilled category. Electrician/ Plumbers are considered in semi skilled category. The BMC's latest minimum wages circular will be published along with corrigendum.
12	SECTION 6: 24. Taxes and Duties	Taxes and Duties: - Rate accepted by BMC shall hold good till completion of work and no additional individual claim shall be admissible on account of fluctuations in market rates , increase in taxes/ any other levies/ tolls etc. except that payment/ recovery for overall market situation shall be made as per <b>price Variation</b> and if there is any subsequent change (after submission of bid) in rate of GST applicable on work/services to be executed as per tender, i.e. any increase will be reimbursed by BMC where as any reduction in the rate of GST shall be passed on to BMC as per provisions of the GST act.	We would like to mention that we could not locate the price variation clause in the tender. Kindly clarify.	Refer Corrigendum.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
13	SECTION 6: 24. Taxes and Duties	Implementation of GST being policy decision; if Govt proposes GST on Housekeeping and supply of Attendant services in future whatever the decision of MCGM administration, that will be final and binding on bidders.	We would like to bring to your notice the following: 1. As mentioned in the tender, GST is presently not applicable on the tendered work. Hence, the rates quoted by the bidders will be exclusive of any GST percentage that is normally applicable (e.g. say 18% ). 2. In future, if the same becomes applicable on the tendered work and MCGM administration decides not to reimburse the same, then in this scenario the service provider will directly have a hit of say 18% straight which is far more than the profit of the service provider. Hence, instead of "whatever the decision of MCGM administration, that will be final and binding on bidders"., it should be categorically mentioned as – <b>"GST if applicable in future will be reimbursed to the service provider at actual"</b> .	Refer Corrigendum.
14	SECTION 7: 3. Contract Deposit / Performance Security:-	(i).The Successful tenderer (Contractor) shall have to pay Contract Deposit @ 5% of total contract cost, within 30 days from the date of issue of Letter of Acceptance (LoA).	Since, the POs will be issued year wise, we request the MCGM to kindly accept contract deposit of yearly contract value which can be renewed every year based on the new POs issued subsequently. We also request the MCGM to accept Surety Bonds which are commonly accepted by many of the Government Departments including the Central Government.	Tender condition prevails.
15	SECTION 7: 3. Contract Deposit / Performance Security:-	(ii) The contract deposit / Performance Security shall be paid either in the form of Demand Draft (DD) or Bankers' Guarantee from bank	We request the MCGM to accept Surety Bonds which are commonly accepted by many of the Government Departments including the Central Government.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
16	SECTION 7: 44	The manpower for <b>housekeeping services will be required for 12 hrs</b> duration, Attendant services will be required in three shifts of 8 hrs duration as indicated in tender or as per Education Department's and school requirement on working days and Attendant service will be required in Three shifts of 8 hrs duration as indicated in tender or as per Education Department's and school requirement for 365 days of year.	The online BOQ specifically asks for rate of housekeeping manpower per 8 hour shift per month, whereas the said clause stipulates, " <b>housekeeping services will be required for 12 hrs</b> ". Requesting you to kindly amend the BOQ for 12 hours shift rate.	The calculation of Housekeeping manpower services is based on 8 Hrs shift. The Housekeeping service required for schools is of 12 Hrs duration daily. The total manpower calculation is done considering 12 Hrs duty duration. The rate to be quoted in item data is per 8 Hrs shift per month. The bidder has to quote for 8 Hrs shift per month by abiding all Labour Laws in force. Tender condition prevails.
17	Annexure 16	Note: This Annexure-16 shall not be submitted in Packet 'A' & 'B' and Responsive bidder shall submit the same in Sealed Envelope indicating <b>Annexure-13</b> before opening of Packet-C, when asked to submit through email.	Requesting you to kindly rectify the typo error of "Annexure 13" to Annexure 16.	Refer Corrigendum.
18	Section 10	Calculation of Proposed Area for Housekeeping & Proposed No. of Attendant, Housekeeping, Electrician / Plumbers Manpower to be provided by Service provider	Does the quantity mentioned for housekeeping staff, electrician, plumber and attendant include the relievers? Please clarify.	As per Education Department, the manpower count is exclusive of relievers. Tender condition prevails.
19	~~	Online BOQ	Kindly ask rates exclusive of GST.	The bidder has to quote rates inclusive of GST & other applicable taxes & duties. Refer corrigendum.
<b>3) M/s Krystal Integrated Seivces Limited</b>				
1	SECTION 6: 23. The Three Covers system, II. Finance Cover / Commercial Bid (Packet C)	Normally One zone/Bid will be allotted to the lowest responsive bidder. It will be BMC's discretion to award any zone/Bid to the lowest responsive bidder on the basis of total minimum cost to BMC. It will also be BMC's discretion to award more than one zone/Bid restricted to maximum two zones/ Bid to any lowest responsive bidder. However, the lowest responsive bidder should fulfill eligibility criteria for this more than one zone/Bid.	Kindly Clarify about Award Criteria.	Tender condition prevails.



S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
2	SECTION 6. 1. Eligibility Criteria , C. Experience	The tenderer shall have successfully/ satisfactorily completed/ ongoing works in doing similar nature of works in last five years on or before the due date. (The ongoing work should have completed minimum 75% work on or before the due date.) If any bidder stands L1 for more than one Zone, bidder should fulfill cumulative work experience criteria.	Similarly Kindly clarify about if Bidder wanted to participate in all Zone then he need to fulfill all Collective Eligibility Criteria for All Zone.	Yes. Tender condition prevails.
3	1.E-tender notice	The tenderers shall have to pay the tender EMD amount through online payment only.	Kindly request your good office to allow Bidders to submit EMD in the form of Surety Bonds.	Tender condition prevails.
4	Header Data	Estimated Cost Mentioned for respective project tender	The said Estimated Cost is lesser than the Manpower Wages according to Current Wages in MCGM & Manpower Count specified in Page No. 98 & 99.	Tender condition prevails.
5	Annexure -16	Annexure -16 Rate Analysis		
6	SECTION 6. 1. Eligibility Criteria, A. Who can quote	"Similar work" means the work of providing mechanized Sanitation/ Housekeeping, Electrical & Plumbing services and supply of attendants in Government/Semi Government, PSU, Semi Government Local bodies, Large Corporate (Medical Educational institutes / Super Specialty Hospitals / Corporate entities such as Company, offices, Banks etc.) in minimum locations as mentioned in the Clause 1.C table.	We hereby requesting your good office to change the criteria as mentioned below: "Similar work" means the work of providing Mechanized Housekeeping including Electrical & Plumbing services and Providing attendants in Government/Semi Government, PSU, Semi Government/ Local bodies in minimum locations as mentioned in the Clause 1.C table.	Refer Corrigendum.
7	SECTION 6. 1. Eligibility Criteria B. Turnover	Turnover - The Average annual turnover of the bidder during last three audited financial years	With refer to these Both Clause we hereby understand that contract period is 3 Years whereas your good office is calculated Turnover criteria on One Year Cost so we hereby request your good office to calculate the same on Corrected Three year Estimated Value of the project.	Tender condition prevails.
8	SECTION 6. 32	Period of Contract: The period of contract shall be three years from the date of issue of Acceptance letter as mentioned in preamble.		
9	SECTION 6. 1. Eligibility Criteria C. Experience	The tenderer shall have successfully/ satisfactorily completed/ ongoing works in doing similar nature of works in last five years on or before the due date.(The ongoing work should have completed minimum 75% work on or before the due date.) If any bidder stands L1 for more than one Zone, bidder should fulfill cumulative work experience criteria	The tenderer shall have successfully/ satisfactorily completed/ ongoing works in doing similar nature of works as mentioned above in last five years on or before the due date.(The ongoing work should have completed minimum 75% work on or before the due date.) If any bidder stands L1 for more than one Zone, bidder should fulfill cumulative work experience criteria	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
10	SECTION 6. 1. Eligibility Criteria C. Experience	Tenderer should upload the copy of certificates of the same. · One similar work of value equal to or more ( i.e. minimum 80% of the turn over value)in last five years for carrying out Housekeeping & manpower supply at number of locations as given in following table. OR · Two similar works of value equal to or more ( i.e. minimum 60% of the turn over value)in last five years for carrying out Housekeeping & manpower supply at number of locations as given in following table. OR · Three similar works of value equal to or more ( i.e. minimum 40% of the turn over value)in last five years for carrying out Housekeeping & manpower supply at number of locations as given in following table.	Tenderer should upload the copy of certificates of the same. · One similar work of value equal to or more( i.e. minimum 80% of the 3 Years Estimated value)in last five years for carrying out Housekeeping & manpower supply at 80% of number of locations as service require in this tender. OR · Two similar works of value equal to or more ( i.e. minimum 60% of the 3 Years Estimated value)in last five years for carrying out Housekeeping & manpower supply at 60% of number of locations as service require in this tender. OR Three similar works of value equal to or more ( i.e. minimum 40% of the 3 Years Estimated value)in last five years for carrying out Housekeeping & manpower supply at 40% of number of locations as service require in this tender.	Tender condition prevails.
11	SECTION 6. 1. Eligibility Criteria C. Experience	(1) Large corporate/ corporate entity means a firm/company/ trust/ society registered under Company Act / Trust Act / Society Act and shall have financial annual turnover of fifty Crore or more during the period of execution of similar works by the bidder and to confirm the same the bidder shall provide necessary turnover certificate / Profit and loss account statement from Certified Chartered Accountant.	Since this services are require in Schools so firstly we request your good office to do not consider Corporate/Pvt. Experience. Any unorganized bidder will qualify and it will hamper to this project.	Refer Corrigendum.
12	SECTION 6: 23.b) Fee/ PreQual Cover / Adminstrative Bid (Packet – 'A')	15. Solvency certificate - The tenderer should upload solvency certificate for minimum of Rs. 30 Lakhs from the Nationalized/ Scheduled/Foreign bank. The issue date should not be more than 6 month prior to the due date of the tender and the same will be considered valid for 12 months from the date of issue	Kindly request your good office to ask bidder to submit at least 30% of Estimated Value of Solvency Certificate from Nationalized/ Scheduled Bank. The issue date should be after the Tender Publishing date only.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
13	Annexure -15	Annexure -15 Brands of consumables material to be specified by the bidder.	Kindly clarify about how the quoted rates evaluated consideration of the respective Brands.	Tender condition prevails.
14	SECTION 6: 23,. II. Finance Cover / Commercial Bid (Packet C)	As Housekeeping and attendant manpower services falls under "Pure Services". Hence GST is exempted (As per the Circular no. CA(F)/FRT/31 dated 29.11.2017). However, GST is applicable for consumable items. The rates accepted by BMC are inclusive of taxes only. While filling the rates in BOQ, for Sr.no.1.04 i.e. Consumables for Housekeeping, bidders must fill rates inclusive of GST in given column as applicable to evaluate the Final rate.	These Both terms are contradictory with each other, So Kindly clarify about bidder need to quote rates for Items No. 1.01, 1.02 & 1.03 including or Excluding GST. Similarly clarify how Financial Evaluation of these items will be done.	The bidder has to quote rates inclusive of GST & other applicable taxes & duties. Refer corrigendum.
15	Mahatender BOQ Total Rates in Figures to be entered by Bidder (Incl GST)	Total Rates in Figures to be entered by Bidder (Incl GST)		
16	SECTION 6: 23,. II. Finance Cover / Commercial Bid (Packet C)	For sr.no.1.04 i.e Consumables, lowest rate quoted by any bidder in any zone, will be applicable to all zones.	We would like to highlight that any unorganized bidder lowest rate to become of Lowest so we would request your good office that this clause will hamper your project. So amend the same.	Tender condition prevails.
17	SECTION 7: 3. Contract Deposit / Performance Security:	(i).The Successful tenderer (Contractor) shall have to pay Contract Deposit @ 5% of total contract cost, within 30 days from the date of issue of Letter of Acceptance (LoA).	The Successful tenderer (Contractor) shall have to pay Contract Deposit @ 3% of yearly contract cost, within 30 days from the date of issue of Letter of Acceptance (LoA).	Tender condition prevails.
18	SECTION 7: 3. Contract Deposit / Performance Security:	(ii) The contract deposit / Performance Security shall be paid either in the form of Demand Draft (DD) or Bankers' Guarantee from bank	The contract deposit / Performance Security shall be paid either in the form of Demand Draft (DD) or Bankers' Guarantee from bank Or Surety Bonds.	Tender condition prevails.
19	SECTION 7: 3. Contract Deposit / Performance Security:	(v) The performance B.G. shall remain valid for a period of 6 months beyond the date of completion of all contractual obligations including warranty and AMC/CMC (if applicable) obligations.	The performance B.G. shall remain valid for a period of 12 months & it will renewed on yearly basis till beyond the date of completion of all contractual obligations including warranty and AMC/CMC (if applicable) obligations.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
20	SECTION 8:: 11. Liquidated damages:	11. Liquidated damages: The Liquidated damages will be recovered on violation of terms and conditions of agreement as per the list given below	We would request your good office to reduce the Penalties mentioned in tender.	Tender condition prevails.
21	SECTION 8:: Housekeeping during Holidays	However if the Education Officer requires services for particular area in some schools for few days during vacation period, then PO will be issued to the contractor. The payment for this period will be made on pro-rata basis of rates for Housekeeping works.	These both terms are contradictory with each other, So Kindly request your good office to payment for the work executed during vacation period will be made on pro-rate basis of rate for Housekeeping works.	Tender condition prevails.
22	SECTION 8:: Scope of Work during Summer Vacation	Note: Cleaning of the premises, before and after any function during vacation period will have to be carried out by the contractor as per requirement at no extra cost.		
23	Section 9 Details of the Item Data Bid-wise: Note- 4	Bidder has to quote the Rate Per shift per month for Attendant and for housekeeping services. (each shift of 8 hrs).	With refer to these both clauses kindly clarify the manpower count specified in tender are inclusive or exclusive of Relievers, Similarly kindly specified these manpower count is for 12 Hrs of Housekeeping & 24 Hrs of Security Services.	Tender condition prevails.
24	Section 9 Details of the Item Data Bid-wise: Note- 5	Housekeeping services i.e. Housekeeping and Plumber/ Electrician services are required for approx. 10.5 months in a year (no payment will be made for Diwali (As declared every year) and summer vacation (2nd May To 31stMay) period & Attendant services are required for 12 months.		
25	Section 9 Details of the Item Data Bid-wise: Note- 6	L1 bidder will be decided by taking into account rates quoted for both services.	With refer to this clause kindly clarify Both services means Housekeeping & Attendant Services Only Or all total cost except consumables cost.	The consumables are part of Housekeeping services. Tender condition prevails.
26	Section 9 Details of the Item Data Bid-wise: Note- 7	The lowest quoted rate OR negotiated rate for any Zone, which will be applicable for all Zones.	Any Unorganized Bidder will quote low rates for machinery & consumables which is required to execute the work to become lowest bidder. This will hamper your good office project so we would request your good office to amend the clause.	Tender condition prevails.
27	Section 9 Details of the Item Data Bid-wise: Note- 9	Bidders are requested to go through details of attendant services required and number of attendants required to be provided in Tender Document before quoting the rates.	kindly clarify the manpower count specified in tender are inclusive or exclusive of Relievers,	As per Education Department, the manpower count is exclusive of relievers. Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
28	Tender Notice : Note:	Minimum wages Act is strictly applicable. It is mandatory for the tenderer to quote as per latest applicable minimum wages as per the law. Bids of those bidders will be accepted, whose offers are equal to or exceed the rates as per latest Minimum wages applicable as per BMC's latest Minimum wages circular; at a time of bid submission.	Kindly clarify about the Current applicable Minimum wages circular of BMC which is mandatorily need to follow while submission of quote for the project.	Tender condition prevails.
29	Section 9 Details of the Item Data Bid- wise: Note- 9	Minimum wages act is strictly applicable. Rates quoted should be as per latest applicable Minimum Wages circular of BMC and shall comply as per Govt of Maharashtra's Industries, Energy & Labour Dept's Notification dated 06.03.2025.		
30	SECTION 6: 18 Firm Price	Firm price :- The prices quoted shall be firm and no variation will be allowed on any account whatsoever. The tenderer should quote the basic rate and applicable GST percentage separately. The basic rates quoted shall be inclusive of all taxes and duties applicable except GST.	This both clauses are contradictory with each other so Kindly clarify if any changes done in Minimum wages i.e. Basic & Dearness Allowance as well as all statutory component of Levy i.e. PPF, ESIC, Bonus, Leave Wages, Gratuity, Welfare fund so it will reimbursed to the successful bidder.	Refer Corrigendum.
31	Section 9 Details of the Item Data Bid- wise: Note- 15	The Bidder should quote the rates of Attendants, Housekeeping, Electrician / Plumbers Manpower inclusive of all statutory payments/ deductions/ taxes /Levies/ D.A./ allowances as applicable. The payment of difference in Levies/ D.A. at the time of submission of tender and if revised by Government will be made separately as per BMC's circulars.		
32	Section 9 Details of the Item Data Bid- wise: Note- 16	The Bidder who has been found responsive in Packet A and B, will be asked through email to submit Rate Analysis of Attendants in Sealed Envelope as per format of Rate Analysis attached as Annexure-13, the bidder has to submit the same within 3 days from the receipt of email. The sealed envelope of Rate Analysis (Annexure-16) will be opened immediately after opening of Packet C.	~ ~ ~ ~	No suggestion/ queries mentioned by bidder.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
33	Section 9 Details of the Item Data Bid- wise:-	Rates to be filled by the tenderer in commercial offer) Commercial Offer	As per the previous tender of 2022, the BOQ need to quote per sq.ft. We request you to please ask bidder to quote per sq.ft. only for housekeeping services. Kindly amend the BOQ. Bidder should quote the required manpower according to the given area.	Tender condition prevails.
34	Section 10	Say No. of Housekeeping staff considering 20000 Sq.ft area per for 12 hrs.	Hence the 20000 sq.ft area is not feasible to work on daily basis per 12 hrs shift, Request you to kindly amend the same.Also clarify the calculation of the manpower derived.	Tender condition prevails.
<b>4) M/s Energygov Manpower Agency India Pvt Ltd</b>				
1	Estimated cost, E-Tender Fees, Earnest Money Deposit	EMD (In Rs.)	Kindly allow EMD in the form of BG; Also Please Provide bank details and format for the same.	Tender condition prevails.
2	SECTION 6	Normally One Zone/Bid will be allotted to the lowest responsive bidder. It will be BMC's discretion to award any zone/Bid to the lowest responsive bidder on the basis of total minimum cost to BMC. It will also be BMC's discretion to award more than one zone/Bid restricted to maximum two zones/Bid to any lowest responsive bidder. However, the lowest responsive bidder should fulfill eligibility criteria for this more than one zone/Bid.	What is the rationale behind restricting only 2 zones to L1? Please clarify if a bidder can be awarded more than two zones if L1 in multiple zones.	Tender condition prevails.
3	Annexure – Rate Analysis	Service charge (shown as one line item in rate analysis.)	Please confirm if BMC will fix a minimum service charge % to avoid abnormally low/zero bids.	Tender condition prevails.
4	SECTION 6 1. Eligibility Criteria B Turnover	The Average annual turnover of the bidder during last three audited financial years shall be minimum as per the table mentioned in RFP	A) As per CVC norms, turnover is usually 30-50% of estimated cost. Please clarify why turnover criteria has been diluted and kept at the lower side such critical contract. B) Kindly define the last three audited financial years, it is suggested to also include Criteria relating to positive net worth of the bidder. C) Also ask extracts of Balance sheet and P & L statement along with Auditors Certificate.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
5	SECTION 6 1. Eligibility Criteria C. Experience	Similar work of value equal to or more (i.e. minimum 80-60-40% of the turn over value) in last five years shall be as follows (Rs.)	A) As per CVC norms, it should be percentage of estimated cost, not on turnover basis. Please clarify. The table mentions 2/3 similar worked of value equal to "each" of 60/40% value respectively however, clause C (pg 14) does not include word "each" in the relevant experience required criteria this being contrary to one another it is requested to clarify the same and revise accordingly. It is suggested to include the word "minimum" in Required experience of handling minimum number of locations as zone wise number of school is more than number of locations given in this criteria.	Tender condition prevails.
			B) Large Corporate (Medical Educational Institutes/Super Specialty Hospitals / Corporate entities such as Company, offices, Banks etc.) Kindly remove this as there is scope of manipulating important documents like work orders / completion certificate. Hence, experience in govt / semi govt., PSU, Local bodies in Maharashtra be allowed. It is also suggested to delete all the related clauses refereeing to the said large corporate / private sectors.	Refer Corrigendum.
6	SECTION 6 b) Fee/ PreQual Cover / Administrative Bid (Packet – 'A') 15. Solvency Certificate	The tenderer should upload solvency certificate for minimum of Rs.30 Lakhs from the Nationalized/Scheduled/Foreign Bank. The issue date should not be more than 6 month prior to the due date of the tender and the same will be considered valid for 12 months from the date of issue.	Solvency is 20-25% of estimated cost. Please confirm whether this is correct.	Tender condition prevails.
7	3. Contract Deposit /Performance Security	Bankers Guarantee (B.G) shall be issued from the Banks listed by Reserve Bank of India on their website: <a href="http://rbidocs.rbi.org.in/rdocs/publications/pdf/84656.pdf">rbidocs.rbi.org.in/rdocs/publications/pdf/84656.pdf</a> . The B.G. shall be acceptable from these banks (except IDBI Bank) and all branches of these banks situated within Mumbai limit and up to Kalyan and Virar.	As per cvc norms Performance bank guarantee should be 3% of the contract value kindly revise the same.	Tender condition prevails.
8	SECTION 6 1. Eligibility Criteria (34) Quantity	The Corporation agrees to purchase the articles valued at not less than 25 percent of the total amount of the contracts.	Since this is a manpower contract with consumables reimbursed separately, kindly clarify whether this 25% condition is applicable to consumables, and if so, how it will be calculated. What is the relevance of this clause?	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
9	SECTION 6 1. Eligibility Criteria (25) Payment Condition	Special Note:- Payment will be made only after 50% Teachers of that school gives satisfactory feedback about cleanliness.	This makes payment contingent on subjective feedback, which is outside the control of the service provider. As per GFR/CVC norms, payments should be based on objective and certifiable deliverables. Request deletion of this clause, and confirmation that payments will be released within 30 days upon submission of bills certified by the authorized BMC official. However you can still proceed with receiving the feedback.	Tender condition prevails.
10	SECTION 6 1. Eligibility Criteria (26) Fall Clause	<b>Fall Clause:-</b> The Tenderer/Contractor undertakes that it has not quoted similar services in the past six months in the Maharashtra or any other State of India for quantity variation up to -50% or +10%, at a price lower than that offered in the present Tender in respect of any other Ministry / Department of the Government of India or PSU or BMC and if it is found at any stage that similar products was supplied by the TENDERER/Contractor to any other Ministry / Department of the Government of India or PSU or BMC at a lower price, then that very price will be applicable to the difference in the cost would be refunded by the Tenderer/Contractor to the BMC, if the contract has already been concluded, else it will be recovered from any outstanding from any outstanding payment due to the Contractor from BMC.	Fall Clause is typically applied in supply tenders under DGS&D/GeM. In manpower outsourcing, rates depend on state minimum wages, service conditions, and scope variations. Kindly clarify whether this clause will apply strictly, or whether manpower tenders will be exempted from this condition. Kindly explain the rationale behind including this clause given the scope of work mentioned in the tender.	Tender condition prevails.



S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
11	SECTION 6 1. Eligibility Criteria (44)	The manpower for housekeeping service will be required for 12 hrs duration, Attendant services will be required in three shifts of 8 hrs duration as indicated in tender or as per Education Department's and school requirement on working days and Attendant service will be required in Three shifts of 8 hrs duration as indicated in tender or as per Education Department's and school requirement for 365 days of year	Housekeeping calculation is based on 12 hr shifts, whereas in the financial bid table manpower is asked 'per 8 hr shift per month' Kindly clarify whether deployment is 8 hrs or 12 hrs per shift. Whether reliever will be provided or not.	The calculation of Housekeeping manpower services is based on 8 Hrs shift. The Housekeeping service required for schools is of 12 Hrs duration daily. The total manpower calculation is done considering 12 Hrs duty duration. The rate to be quoted in item data is per 8 Hrs shift per month. The bidder has to quote for 8 Hrs shift per month by abiding all Labour Laws in force. Tender condition prevails.
12	Section 10 & ANNEXURE – 11 & BOQ	Calculation of Proposed Area for Housekeeping & Proposed No. of Attendant, Housekeeping, Electrician / Plumbers Manpower to be provided by Service provider.	<b>Basis of Attendant Count</b> Attendant requirement (1,323) is higher than Housekeeping (1,072). Kindly clarify the exact duties of Attendants and basis of calculation, as Attendants are generally support staff, not cleaning staff.	Tender condition is self Explanatory.
			<b>Housekeeping Area Formula</b> Housekeeping staff are calculated as 1 per 20,000 sq. ft. (12 hrs.) Please confirm if this formula is fixed across all wards, and whether additional staff will be allowed if area increases during contract	Tender condition prevails.
			<b>Shift Duration</b> Housekeeping calculation is based on 12 hr shifts, whereas in the financial bid table manpower is asked 'per 8 hr shift per month.' Kindly clarify whether deployment is 8 hrs or 12 hrs per shift. Whether reliever will be provided or not.	The calculation of Housekeeping manpower services is based on 8 Hrs shift. The Housekeeping service required for schools is of 12 Hrs duration daily. The total manpower calculation is done considering 12 Hrs duty duration. The rate to be quoted in item data is per 8 Hrs shift per month. The bidder has to quote for 8 Hrs shift per month by abiding all Labour Laws in force. Also, As per Education Department, the manpower count is exclusive of relievers. Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
13	Section 8: 12. Schedules of service required	Schedules of service required	Kindly provide list of the machinery required for mechanized cleaning.	Tender condition prevails.
14	Section 8: 12. Schedules of service required	Schedules of service required	<b>Garden Maintenance Scope</b> Gardening activities (watering, mowing, pruning, fertilizer application, etc. ) are included, but manpower and material (fertilizers, pesticides, machines) are not quantified. Kindly confirm whether gardening staff and consumables will be separately reimbursed.	Tender condition prevails.
15	Section 8: 14	14. Education department needs to ensure monthly consumption of following materials as per following table: Minimum Material Required for Housekeeping Services at Schools	Kindly confirm the list provided is for per school.	The consumable material list provided is per school building. Tender condition prevails.
16	Tender Notice: Minimum wages Act	Minimum wages Act is strictly applicable. It is mandatory for the tenderer to quote as per latest applicable minimum wages as per the law. Bids of those bidders will be accepted, whose offers are equal to or exceed the rates as per latest Minimum wages applicable as per BMC's latest Minimum wages circular; at a time of bid submission.	Incase of rate revision please clarify will be passed on to the bidder also provide a copy of BMC latest minimum wages circular.	Tender condition prevails.
17	Section 6: 1.A Who can Quote	Similar work means	Large Corporate (Medical Educational Institutes / Super Specialty Hospital / Corporate entities such as Company, Offices, Banks etc. ) Kindly remove this as there is scope of manipulating important documents like work orders / completion certificate. Hence, experience in govt./ semi govt., PSU, Local bodies in Maharashtra be allowed. It is also suggested.	Refer Corrigendum.
18	Section 6: C. Exprence (3)	Affidavit shall be uploaded in this respect as per Annexure -3a.	Kindly provide the format for Annexure- 3a	Provided in tender document.
19	Section 6: 18 Firm price	The tenderer should quote the basic rate and applicable GST percentage separately. The basic rates quoted shall be inclusive of all taxes and duties applicable except GST.	This is contradictory with BOQ as BOQ mentions Total rates to be quoted by the bidder inclusive of GST. Kindly Clarify.	The bidder has to quote rates inclusive of GST & other applicable taxes & duties. Refer corrigendum.
20	SECTION 6 1. Eligibility Criteria	Eligibility Documents /General Terms	Kindly clarify whether an Anti-Blacklisting / No- Debarment Declaration is required. If yes, please provide the prescribed format to be used by all bidders.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
<b>5.) M/s Eagle Security &amp; Personnel Service</b>				
1	SECTION 6: 1. Eligibility Criteria, A. Who can Quote	A. Who can Quote: "Similar work" means the work of providing mechanized Sanitation/ Housekeeping, Electrical & Plumbing services and supply of attendants in Government/Semi Government, PSU, Semi Government Local bodies, Large Corporate (Medical Educational institutes / Super Specialty Hospitals / Corporate entities such as Company, offices, Banks etc.) in minimum locations as mentioned in the Clause 1.C table.	As the majority of this tender scope pertains to manpower based housekeeping & attendant services, we request that experience in Sanitation/Housekeeping services or Manpower Supply services be accepted as "similar work" Restricting eligibility only to agencies with prior experience in mechanized sanitation/housekeeping, electrical & plumbing services, along with attendants, may unduly limit participation from otherwise capable and experienced service providers.	Tender condition prevails.
2	SECTION 6 1. Eligibility Criteria, C. Experience	C. Experience: Required Experience of handling of no. of locations	We respectfully request deletion of the condition mandating a minimum number of locations handled, as this may restrict participation by competent bidders. Experience should be evaluated based on the scale and value of work executed (such as manpower deployed or total contract value completed), rather than the number of locations. The core scope of this tender involves housekeeping, electrical, plumbing, and attendant services, where the quality and volume of work are more relevant indicators of capability than the geographical distribution of sites.	Tender condition prevails.
<b>5.) M/s R.D. Deora &amp; Co</b>				
1	SECTION 6 1. Eligibility Criteria, A. Who can Quote	A. Who can quote :- Only the reputed agencies:- Limited Company or Private limited Company registered under the companies Act 1956, Proprietorship firm, Partnership firm registered under Partnership Act 1932, Government and Semi Government Units who have completed work of similar nature and value under single order in hand /ongoing	Permission for Joint Venture Participation: We request that joint ventures may kindly be permitted to participate in this tender, which will encourage wider participation and ensure the best competitive rates for BMC.	Tender condition prevails.

S.N.	Tender Clause	Existing Tender Condition	Bidder's Suggestion/Queries	BMC Remarks
2	SECTION 6 1. Eligibility Criteria, A. Who can Quote	<b>"Similar work"</b> means the work of providing mechanized Sanitation/ Housekeeping, Electrical & Plumbing services & supply of attendants in Govt/ Semi Govt, PSU, Semi Government Local bodies, <b>Large Corporate (Medical Educational institutes / Super Specialty Hospitals / Corporate entities such as Company, offices, Banks etc.)</b> in minimum locations as mentioned in the Clause 1.C table.	Acceptance of SWM Manpower Certificates We request that companies holding valid certificates in Solid Waste Management (SWM) Door to Door services be considered eligible, as the nature of manpower involved in SWM and housekeeping services is similar. This will allow experienced service providers to contribute effectively to this project.	Tender condition prevails.
3	SECTION 6 1. Eligibility Criteria, A. Who can Quote	SECTION 6 1. Eligibility Criteria, A. Who can Quote Note :- The tenderer should have the Registered /Branch Office in Mumbai.	A. Who can quote :- Only the reputed agencies:- Ltd Co or Private Ltd Company registered under the companies Act 1956, Proprietorship firm, Partnership firm registered under Partnership Act 1932, Government and Semi Government Units who have completed work of similar nature and value under single order in hand /ongoing	Tender condition prevails.

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E.E.(M.&E.)C.P.D. i/c

Sd/-  
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Sd/-  
Education Officer

Sd/-  
Dy.Ch.E.(M&E) CPD

Sd/-  
C.A. (C.P.D.)

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D.M.C. (C.P.D.)